



# UnitedHealthcare Dental Texas Children's Medicaid Program Teledentistry Services

**Effective March 1, 2025**

## Teledentistry Services

Procedure code **D9995** will become a benefit to be billed with procedure codes D0120 and D0140 to indicate that the dental service was performed as teledentistry.

Teledentistry refers to the use of communication technology by a dentist to provide dental care services to a patient at a different physical location than the office setting.

### **Please note:**

When procedure code D0120 or D0140 is provided as a teledentistry service, additional documentation in the client's dental record must indicate that the service was provided using synchronous real-time audiovisual technologies. ***The documentation must include the following:***

- **The name and credentials of the dental health care professional**
- **The location of the dentist at the time of service**

Please reference the provider manual <https://dentaltx.uhc.com/content/texas-medicaid/en/providers/provider-manuals.html>

