

Striving to be **Best in Class** is a key goal to UnitedHealthcare (UHC). As such, UHC will require Dentists who perform sedation/general anesthesia services within their practice to provide to UHC:

- a) the type of sedation/general anesthesia they administer
- b) their sedation/general anesthesia permit/certificate information (which may vary from state to state)

1. When did the new sedation/general anesthesia credentialing policy become effective?
Second quarter of 2020

2. When are Dentists required to provide the sedation/general anesthesia information?
The sedation/general anesthesia information will be required when:

- Non-Participating Dentists want to join the UHC dental network(s)
- Participating offices add new associates who need to be credentialed
- Dentists are scheduled to be re-credentialed

3. Where can we get a copy of the UHC Dentist Credentialing/Re-credentialing Application?

- a. To request a copy of the UHC Dentist Credentialing Application, visit uhcdental.com, go to the 'Join Our Network' page and complete the provider packet request form.
- b. When you are scheduled to be re-credentialed, you will receive a notification with options to supply your credentialing application.

4. I recently submitted my credentialing/re-credentialing application without the sedation/general anesthesia information; do I need to resubmit my application?

Yes, if your credentialing/re-credentialing application is missing the sedation/general anesthesia information, your application will be considered incomplete and you will receive a notification to supply the sedation/general anesthesia information.

5. I recently received my new sedation/general anesthesia permit/license from the state, do I need to provide a copy of my new permit/license to UHC?

Yes, please contact UHC about your new sedation/general anesthesia permit/license by one of the options below:

- a. If you are scheduled to be re-credentialed; you will receive instructions to supply your sedation/general anesthesia information

- b. If you are NOT scheduled to be re-credentialed; please contact UHC at uhc_anesthesia@uhc.com; we will send you the UHC Supplemental Form to complete your sedation/general anesthesia information

6. What sedation/general anesthesia information will UHC be collecting?

UHC will be collecting the following information from Dentists at the time of initial credentialing and re-credentialing:

- a. Type of sedation/general anesthesia performed by the Dentist:
 - I. Deep Sedation/General Anesthesia
 - II. Moderate/Conscious Sedation (all types)
 - III. Minimal Sedation (all types)
 - IV. Pediatric Moderate/Conscious Sedation (all types)
 - V. Nitrous Oxide
- b. Sedation/general anesthesia permit/license # and expiration date
- c. State in which services are provided
- d. Current Anesthesia License, Permit, Certificate, or Completed Training for the following: DC, IL, Puerto Rico, SC, Virgin Islands, VA (AAOMS* certificate only)
- e. MI State – Completed Michigan General Anesthesia and Sedation Attestation Form.

*AAOMS – *American Association of Oral and Maxillofacial Surgeons*

7. Does the new sedation/general anesthesia credentialing policy apply to all UHC dental networks and provider types?

Yes, the new policy will apply to all UHC dental networks (Commercial, Medicare and Medicaid) and the following provider types:

- General Dentist
- Oral Surgeon
- Periodontist
- Pediatric
- Endodontist
- Orthodontist
- Prosthodontist

8. Our office does not administer any type of sedation/general anesthesia; do we still need to complete the sedation/anesthesia information?
 Yes, All Dentists, even if they DO NOT administer any type of sedation or general anesthesia, must complete the sedation/anesthesia information on the UHC Dentist Application Form or the UHC Supplemental Form by answering “NO” to question #3 – Do YOU administer any form of sedation and/or general anesthesia?

**UHC will NOT accept responses through the phone or email outside of the UHC Dentist Application Form or UHC Supplemental Form.*

9. What sedation/general anesthesia information is required?
 Below is a sample of the required sedation/anesthesia information found on the UHC Dentist Application Form or UHC Supplemental Form:

10. Does the new policy apply to local anesthesia?
 No, the following local anesthetic CDT codes are NOT applicable.

11. What are the specific CDT codes that correlate with sedation/general anesthesia administered?
 The following are the CDT codes that correlate with the types of anesthesia administered. These codes are subject to change from time to time based on code updates, etc.

D9210	local anesthesia not in conjunction with operative or surgical procedures
D9211	regional block anesthesia
D9212	trigeminal division block anesthesia
D9215	local anesthesia in conjunction with operative or surgical procedures
D9219	evaluation for moderate sedation, deep sedation or general anesthesia
D9222	deep sedation/general anesthesia – first 15 minutes
D9223	deep sedation/general anesthesia – each subsequent 15 minute increment
D9230	inhalation of nitrous oxide/analgesia, anxiolysis
D9239	intravenous moderate (conscious) sedation/analgesia – first 15 minutes
D9243	intravenous moderate (conscious) sedation/analgesia – each 15 minute increment
D9248	non-intravenous conscious sedation (This includes non-IV minimal and moderate sedation.)

12. I am currently using the CAQH/State application; will these applications be updated with the sedation/general anesthesia information?
 No, but you may continue to use the CAQH/State application and separately complete the UHC Supplemental Form (if applicable) included in the provider packet you receive from a network contractor.

13. Will the new policy also cover sedation/general anesthesia in the member’s dental benefit?
 The new policy will not affect UHC member’s dental benefit related to sedation/general anesthesia services. Please contact our Customer Service at **800-822-5353** to verify member benefits.

14. Where do we send our inquiries or questions regarding the new sedation/general anesthesia credentialing policy?
 Please submit all questions or inquiries to uhc_anesthesia@uhc.com