

# AARP Medicare Supplement Plan from UnitedHealthcare

## Frequently asked questions


Starting Jan. 1, 2026, eligible members with AARP® Medicare Supplement Plan from UnitedHealthcare can save on dental care through the UnitedHealthcare Dental Savings Network (PPO6).

### How the program works

Participating providers offer services at the PPO6 network rate and members pay your office directly at the time of service – no claims, authorizations, deductibles or benefit maximums to manage.

### What this means for you

Benefit eligibility is confirmed upon the member presenting their AARP® Medicare Supplement Plan ID card.

 <p><b>Membership ID:</b> 000000000-00 Sample A Sample</p> <p><b>Effective date:</b> 07-01-2021 AARP Medicare Supplement Plan N</p> <p><b>Copayments:</b> Up to \$20 per office visit Up to \$50 per emergency room visit</p> <p><small>Insured by UnitedHealthcare Insurance Company or an affiliate (collectively known as "UnitedHealthcare").</small></p>	<table><tr><td><b>Members</b></td><td><b>Providers</b></td></tr><tr><td>Access your plan online at: MyAARPMedicare.com</td><td>Electronic payer ID: 36273</td></tr><tr><td>Questions: Call UnitedHealthcare Customer Service at 1-800-523-5800, TTY 711</td><td>Access member information at: UHCprovider.com</td></tr><tr><td></td><td>Questions: 1-800-227-7789</td></tr><tr><td colspan="2">Send claims to: UnitedHealthcare Claim Division, PO BOX 1878 Southampton, PA 18966-9998</td></tr><tr><td colspan="2">This card does not guarantee payment of benefits.</td></tr></table>	<b>Members</b>	<b>Providers</b>	Access your plan online at: MyAARPMedicare.com	Electronic payer ID: 36273	Questions: Call UnitedHealthcare Customer Service at 1-800-523-5800, TTY 711	Access member information at: UHCprovider.com		Questions: 1-800-227-7789	Send claims to: UnitedHealthcare Claim Division, PO BOX 1878 Southampton, PA 18966-9998		This card does not guarantee payment of benefits.	
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Sample ID cards are for illustration only. Any reference by the member or their ID card to a Medicare plan is solely indicative of their overall plan name.

## Frequently asked questions

### What is the AARP® Medicare Supplement Plan?

This is an added value offering available to eligible AARP® Medicare Supplement Plan from UnitedHealthcare members. It is not insurance. Participating providers offer services at their contracted PPO6 network rate.

### Which network does this program use?

The program uses the Dental Savings Network (PPO6). Providers must be participating in PPO6 to treat members under this program.

## **How do I identify an eligible member?**

Members will present their AARP® Medicare Supplement Plan ID card showing enrollment.

## **Are benefit checks or authorizations required?**

No. Because this is not insurance, there are no authorizations, no benefit reviews and no plan limitations. Providers simply apply the PPO6 network rate to the services for which the member seeks.

## **Which fee-schedule should our office use?**

Use the PPO6 network fee schedule. Contact your Provider Relations representative or call 800-822-5353 if your office needs a copy.

## **Do members have deductibles, maximums or frequency limits?**

No. Members do not have deductibles, annual maximums or frequency limitations. Providers charge the PPO6 network rate for services rendered.

## **How is payment collected?**

Members pay your office directly, based on the PPO6 network rate.

## **Should our office submit claims for documentation?**

No claims are accepted or needed. Providers may give members a walkout statement or receipt for personal records.

## **What services are included?**

Most general dentistry services are included according to the PPO6 network fee schedule. Cosmetic procedures may vary by provider and are not guaranteed to be included.

## **Can members receive the network rate with non-participating providers?**

No. Members only receive the PPO6 network rate when treated by participating PPO6 providers.



### **Questions?**

Contact your Provider Relations Advocate or call Provider Services at **800-822-5353**.